

---

# DR. MARK BOJEUN, MBA

[LinkedIn Account](#) | [Website](#)

[mbojeun@gmail.com](mailto:mbojeun@gmail.com)

(571) 365-8658

---

## CHIEF INFORMATION / TECHNOLOGY OFFICER

Chief Information / Technology Officer with 20+ years leading enterprise transformation across higher education, manufacturing, and public sector environments. Architect of scalable digital and AI-enabled operating models aligning technology, governance, and culture to institutional strategy. Combines hands-on technical leadership with a PhD in Organizational Behaviour and globally recognized PM credentials to deliver resilient, compliant, mission-driven outcomes. Published author, professor, and executive advisor advancing conscious leadership, high-performing teams, and responsible innovation.

---

## CORE COMPETENCIES

- **Enterprise Transformation Leadership** – Strategic planning, governance, portfolio modernization, technology roadmapping.
- **AI & Data-Driven Innovation** – GenAI integration, predictive analytics, intelligent automation, LLM-powered systems
- **High-Performing Teams & Leadership Development** – Conscious leadership, EI-driven coaching, cross-functional team building
- **Enterprise Architecture & ERP Modernization** – Cloud-native redesign, SIS/ERP modernization, hybrid integration
- **Cloud & Infrastructure Strategy** – Azure/AWS, hybrid cloud, dark-fiber design, network modernization
- **Agile Program Delivery & Software Engineering** – PgMP/PMP/ACP-certified leadership, SDLC modernization, Agile/SAFe
- **Enterprise Operations & Executive Enablement** – IT operations, observability, executive dashboards, AI-assisted decision workflows, service reliability, incident response

---

## SELECT ACCOMPLISHMENTS

### Digital Transformation & Strategy

- Modernized 20+ mission-critical VA systems; achieved 99.9% uptime and 40% cost savings through cloud migration
- Designed and executed Seward's AI/ML strategy, improving decision accuracy and reducing downtime by 25%
- Delivered Viewrail's enterprise digital roadmap; deployed AI analytics and infrastructure upgrades that increased online revenue 30%
- Implemented FERPA- and NIST-aligned cybersecurity frameworks with zero breaches across institutions

### Operational Excellence & Cost Optimization

- Increased IT efficiency 40% through automation and cloud optimization; reduced vendor spend 20% through consolidation
- Delivered multi-site dark fiber deployment, cutting latency and downtime 30%
- Migrated on-prem systems to Azure with hybrid VPN, DR redesign, and AIOps-driven observability

### Leadership, Innovation & Culture

- Directed teams of 75+ across engineering, data, infrastructure, and security functions; increased productivity 60% and retention
- Designed and deployed AI-powered chatbots, LMS systems, decision workflows, and operational dashboards that raised satisfaction to 95%
- Author of *Awakening Leadership* (2025), a practical framework for conscious leadership, emotional intelligence, and the creation of high-performing, accountable teams applied across executive, academic, and enterprise environments.
- **Board & Executive Advisory Focus:** Partner to presidents, boards, and senior leadership on digital strategy, AI governance, cybersecurity risk, and organizational transformation aligned to mission, culture, and long-term institutional resilience.

---

## PROFESSIONAL EXPERIENCE

---

**Seward Community College** | Liberal, KS  
**Chief Information Officer**

**06/2024 – Present**

Lead enterprise technology strategy for a multi-campus institution serving 2,500+ students and 300 employees, with responsibility for infrastructure, cybersecurity, AI enablement, and academic technology.

- **Designed and executed an enterprise-scale digital operating model**, modernizing the institution’s core infrastructure and operations by upgrading the campus backbone from legacy Ethernet to 25 Gb fiber, replacing end-of-life network and security appliances with Aruba enterprise platforms, migrating on-prem Nutanix workloads to cloud services, consolidating Active Directory into a single authoritative identity platform, and deploying the SCCC Operations Dashboard to deliver real-time monitoring, alerting, and executive visibility—materially improving performance, uptime, and governance.
- **Rebuilt security, service delivery, and technology governance as a unified, risk-managed operating model**, deploying enterprise MFA; strengthening firewall and endpoint protections; aligning controls with FERPA, HIPAA, and GDPR; formalized enterprise IT and security governance policies; decommissioning obsolete systems; reducing Active Directory sprawl from ~41,000 to ~7,000 identities; modernizing ITSM through Zendesk and knowledge management; and shifting operations from reactive support to proactive monitoring and root-cause remediation—driving measurable service improvements (IT satisfaction >4.2/5) and sustained risk reduction.
- **Established AI as an institutional capability and executive decision support layer**, defining governance and ethical-use standards; launching an AI certification program; leading curriculum development and faculty enablement; embedding generative AI into instruction, administration, and executive leadership workflows; and applying AI-driven automation and analytics to operations—positioning the college as a responsible, workforce-aligned leader in AI-enabled higher education. Authored *Awakening Leadership* (2025) and advanced national visibility for SCCC’s AI leadership.

**Viewrail** | Goshen, IN

**08/2023 – 05/2024**

**Chief Digital (Technology) Officer (Interim)**

Directed enterprise digital transformation for a national manufacturing and design organization operating across 10 production facilities.

- **Architected AI-enabled revenue, forecasting, and customer engagement capabilities**, advancing forecasting, demand planning, and customer engagement by integrating predictive analytics, intelligent automation, and e-commerce modernization—improving planning accuracy, customer experience, and digital revenue performance.
- **Modernized enterprise cloud, network, and observability architecture**, deploying dark-fiber connectivity and executing an Azure AIOps migration that increased reliability and scalability while reducing system downtime by 40%.
- **Strengthened enterprise architecture and cybersecurity governance**, redesigning cloud platforms for cost efficiency and observability, improving security controls across production and customer systems, and reducing software defects by 35% through ML-enhanced analytics pipelines.

**SwingTech** | Greenbelt, MD  
**Director, Agile Practice**

**06/2022 – 07/2023**

Led delivery and organizational transformation initiatives for CMS and federal healthcare clients.

- **Led enterprise delivery and organizational transformation, implementing SAFe 5.1**, across multiple teams and a 40-person cross-functional organization, reducing delivery cycle time by 50% and materially improving execution predictability for federal healthcare programs.
- **Designed and delivered regulated digital learning and delivery platforms**, architecting LMS and analytics solutions incorporating automation and AI-driven insight to enhance learner outcomes, operational agility, and compliance in federal environments.

---

### ADDITIONAL RELEVANT EXPERIENCE

---

- **Director, Program Management** – B3 Consulting Group | Washington, D.C.  
Led enterprise cloud migration and cybersecurity transformation initiatives for the Department of Veterans Affairs. Modernized 20+ systems, reduced operational costs by 40%, and implemented zero-downtime protocols across mission-critical environments.
- **Director, Program Management** – Skyline Technology Solutions | Washington, D.C.  
Oversaw statewide digital infrastructure programs in the public sector. Directed multi-million-dollar technology portfolios focused on connectivity, smart city integration, and vendor coordination.
- **Chief Technology Officer & Program Director** – Project Concepts Global | Baltimore, MD  
Led government and commercial technology portfolios focused on systems integration, PMO development, and leadership coaching. Drove enterprise modernization projects and delivered stakeholder-aligned IT transformation roadmaps.
- **Chief Technology Officer & Program Manager** – ValsaTech | Ellicott City, MD  
Directed end-to-end software development, cloud migration, and security programs. Delivered compliant, scalable systems for healthcare and life sciences clients under complex regulatory constraints.
- **Chief Executive Officer / CTO** – Concepts Integration International | Washington, D.C  
Founded and scaled a technology consulting firm supporting federal agencies and enterprise clients. Built teams, secured contracts, and delivered AI-augmented systems and high-availability infrastructure solutions.
- **Software Director / Development Manager / Senior Technologist** – Various Organizations  
Held progressive leadership and architecture roles in software development, systems design, and enterprise solution delivery. Specialized in .NET, C#, and large-scale application modernization.
- **Professor & Certification Instructor** – Seward County Community College, Strayer University, George Mason University – Taught and developed Python, AI, PMP, ACP, and leadership curricula for global learners. Integrated conscious leadership, Agile best practices, and emotional intelligence into applied project management training.

---

### TECHNICAL SKILLS

---

- **GenAI & LLM Tools:** OpenAI API, ChatGPT Assistants, LangChain (prototype), AWS Bedrock (familiar), Prompt Engineering, Custom LLM Pipeline Design, LangGraph (exploratory), Vector Store Integration
- **Programming Languages & Development:** C#, Java, Python, PHP, J2EE, SQL
- **Cloud & Infrastructure:** Microsoft Azure (Azure AIOps, Cloud Migration), Amazon Web Services (AWS), Cloud-Based Virtual Desktop Solutions, Enterprise IT Infrastructure
- **AI & Data Analytics:** Artificial Intelligence (AI) & Machine Learning (ML) Development, AI OPS & Data Intelligence, Predictive Analytics, AI-Driven Chatbots, Data Warehousing
- **Cybersecurity & Compliance:** Cybersecurity Frameworks (FERPA, NIST), Risk Management & Compliance, IT Governance & Security Protocols
- **Project & Agile Management Tools:** SAFe 5.1 Framework, Agile & Scrum Methodologies, Project Management Office (PMO) Solutions, Learning Management Systems (LMS)
- **Enterprise & Digital Solutions:** Enterprise Resource Planning (ERP) Systems, SaaS & E-Commerce Architecture, IT Service Management (ITSM), Query Engineering

#### Academic & Industry Contributions

- Curriculum development contributor for the Master's in Project Management at Harrisburg University
- Lead instructor for PM/340 Project Delivery and Measurement Online (University of Phoenix, 2022)

- Speaker and facilitator for leadership and project management forums on emotional intelligence, conscious leadership, and ethical decision-making.
- Author of *Awakening Leadership* (2025), advancing a practical framework for conscious leadership, emotional intelligence, and accountable, high-performing teams applied across executive, academic, and enterprise environments

---

## EDUCATION & CERTIFICATIONS

---

- **Doctor of Philosophy (PhD) in Organizational Behavior**, Capella University, Minneapolis, MN
- **Master of Business Administration (MBA) in Business Administration**, George Mason University, Fairfax, VA
- **Bachelor of Science (BS) in Business Administration**, Strayer University, Manassas, VA
- **Bachelor of Science (BS) in Computer Information Systems**, Strayer University, Manassas, VA
- **Certifications:** PgMP, PMP, ACP, RMP | Microsoft MCSD